Actiontec®

Internet Phone Wizard

Model #: UP101

User Manual

Solutions for the Digital Life™

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Introduction 1

Thank you for purchasing the Actiontec Internet Phone Wizard. The Internet Phone Wizard allows you to make free calls over the Internet and budget calls with Skype™ anytime, anywhere. With the Internet Phone Wizard, you can use your regular phone to make long distance calls and even international calls at dramatically reduced rates. If you want to take your communications to the next level, and save money while doing it, the Actiontec Internet Phone Wizard is sure to be one of the keys to your success.

Package Contents

- Actiontec Internet Phone Wizard
- USB cable
- Telephone cable (RJ-11)
- Quick Start Guide
- Installation CD-ROM (includes this user guide)

Features

- Excellent voice quality
- Low international calling rates
- Works with Skype
- Easily switch between regular (analog) and Internet phone modes
- Call waiting and ringback operations supported
- No special settings or configuration for use with firewall
- No external power required

System Requirements

Minimum

- Computer running at 400 MHz or better, with a USB port, 128 MB RAM, and a CD-ROM drive.
- Microsoft Windows 2000, XP
- A touch-tone analog phone
- LAN or modem-based Internet connection
- Skype application (available free from www.skype.com)

Recommended

For better voice quality and performance:

- Computer running at 1 GHz or better, with a USB port, 256 MB RAM, and a CD-ROM drive
- A touch-tone analog phone and an analog telephone line
- Broadband Internet connection

Getting to Know the Internet Phone Wizard

This section contains a quick description of the Internet Phone Wizard's lights and ports. The Internet Phone Wizard has several indicator lights (LEDs) on its front panel and a series of ports on its rear panel.

Front Panel

The front panel of the Internet Phone Wizard features three lights: Regular Call, Internet Call, and Ready.

Regular Call

The Regular Call light illuminates when the Internet Phone Wizard is in regular (analog) phone mode, blinks rapidly when an incoming regular call comes in, and blinks steadily when a regular call is on hold.

Internet Call

The Internet Call light illuminates when the Internet Phone Wizard is in Internet phone mode, blinks rapidly when an incoming Internet call comes in, and blinks steadily when an Internet call is on hold.

Ready

The Ready light illuminates when the Internet Phone Wizard is correctly connected to the computer and ready to answer calls.

Rear Panel

The rear panel of the Internet Phone Wizard contains three ports: USB, Line, and Phone.

USB Port

The USB port is used to connect a computer to the Internet Phone Wizard via USB cable.

Line Port

The Line port is used to connect the Internet Phone Wizard to a wall phone line outlet or modem via phone cable.

Phone Port

The Phone port is used to connect the Internet Phone Wizard to a telephone via phone cable.

Technical Support

Actiontec Electronics prides itself on making durable, high-quality, high-performance products. If you need assistance, the Actiontec Technical Support Department is available all day every day to provide professional support.

Actiontec Electronics, Inc.

760 N. Mary Avenue
Sunnyvale, CA 94085

Technical Support

Phone: (USA) 1-888-436-0657
(UK) 0845-65-80411
E-mail: http://support.actiontec.com/email_support/support_form.php
Internet: www.actiontec.com/support

Installing Skype™ Software

2

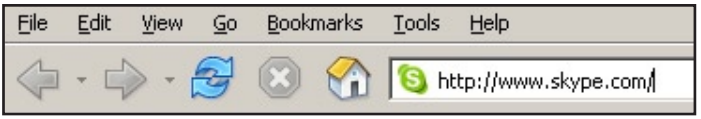
The first step in setting up the Internet Phone Wizard is installing Skype on the computer. This chapter describes the Skype installation procedure in four parts: downloading and installing Skype, creating an account, adding contacts, and assigning speed-dial numbers.

Downloading and Installing Skype

If Skype has already been installed on the computer, make sure it is the latest version. If it is, skip this section and go to "Assigning a Speed-Dial Number" on page 12. If not, install the latest version by following this procedure:

1. Open an Internet browser, and, in the address bar, enter:

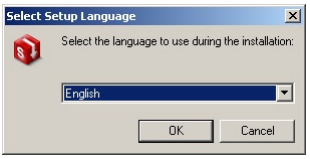
   `http://www.skype.com/`



2. When the Skype web page appears, click **Download Skype now. It's free**.

3. After downloading, double-click on the "SkypeSetup" icon.

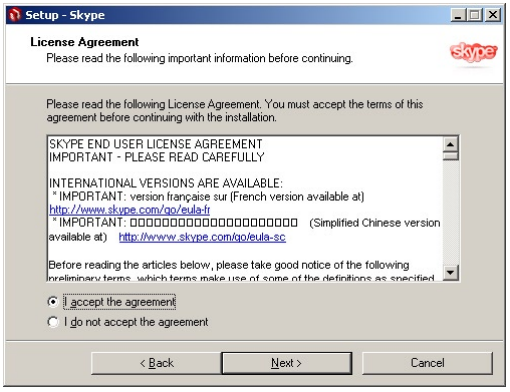
4. In the window that appears, select a language, then click **OK**.



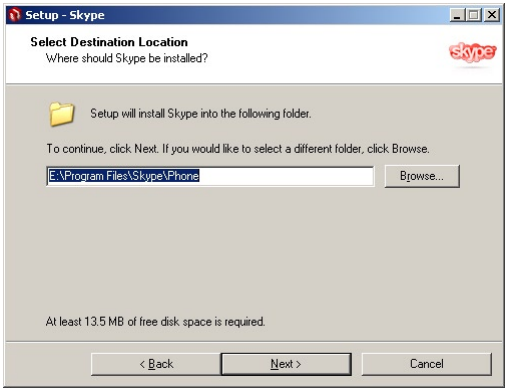
5. The "Skype Setup Wizard" appears. Read the on-screen instructions, then click **Next**.

Setup - Skype
Welcome to the Skype Setup Wizard
This will install Skype 1.0 on your computer.
It is recommended that you close all other applications before continuing.
Click Next to continue, or Cancel to exit Setup.
www.skype.com
Next >
Cancel

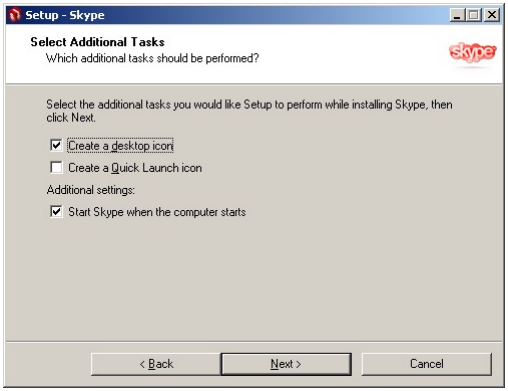
6. In the next window, click in the circle next to "I accept the agreement," then click **Next**.


Setup - Skype
License Agreement
Please read the following important information before continuing.
Please read the following License Agreement. You must accept the terms of this agreement before continuing with the installation.
SKYPE END USER LICENSE AGREEMENT
IMPORTANT - PLEASE READ CAREFULLY
INTERNATIONAL VERSIONS ARE AVAILABLE:
* IMPORTANT: version française sur (French version available at)
http://www.skype.com/go/eula-fr
* IMPORTANT: (Simplified Chinese version available at) http://www.skype.com/go/eula-sc
Before reading the articles below, please take good notice of the following
I accept the agreement
I do not accept the agreement
< Back
Next >
Cancel

7. Select a location on the computer's hard drive to download the Skype software, then click **Next**.


Setup - Skype
Select Destination Location
Where should Skype be installed?
Setup will install Skype into the following folder.
To continue, click Next. If you would like to select a different folder, click Browse.
E:\Program Files\Skype\Phone
Browse...
At least 13.5 MB of free disk space is required.
< Back
Next >
Cancel

8. In the next window, set up additional tasks, if needed, then click **Next**.


Setup - Skype
Select Additional Tasks
Which additional tasks should be performed?
Select the additional tasks you would like Setup to perform while installing Skype, then click Next.
Create a desktop icon
Create a Quick Launch icon
Additional settings:
Start Skype when the computer starts
< Back
Next >
Cancel

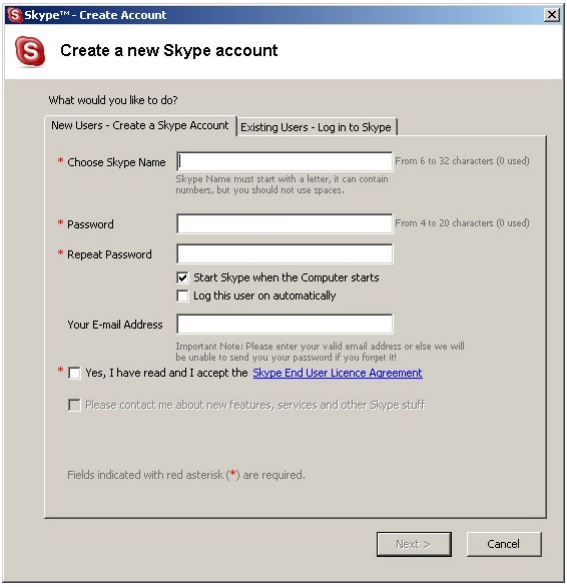
9. Skype installs. Click **Finish** in the last window to complete the installation.

Setup - Skype
skype
Completing the Skype Setup Wizard
Setup has finished installing Skype on your computer. The application may be launched by selecting the installed icons.
Click Finish to exit Setup.
View online release notes
Launch Skype
View online userguide on Skype homepage
www.skype.com
Finish

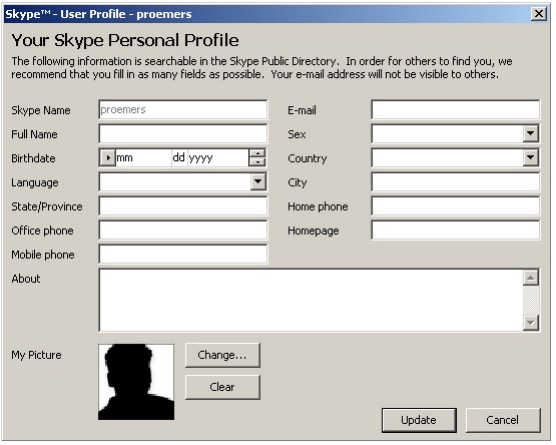
The Skype software is installed on the computer. Go to the next section to create a Skype account.

Creating a Skype Account

1. After Skype installs, the "Create a new Skype account" window appears. In the "New Users - Create a Skype Account" tab, enter the required information (denoted by a red asterisk). Click **Next**.


Skype™ - Create Account
Create a new Skype account
What would you like to do?
New Users - Create a Skype Account
Existing Users - Log in to Skype
* Choose Skype Name
From 6 to 32 characters (0 used)
Skype Name must start with a letter, it can contain numbers, but you should not use spaces.
* Password
From 4 to 20 characters (0 used)
* Repeat Password
Start Skype when the Computer starts
Log this user on automatically
Your E-mail Address
Important Note: Please enter your valid email address or else we will be unable to send you your password if you forget it!
* Yes, I have read and I accept the Skype End User Licence Agreement
Please contact me about new features, services and other Skype stuff
Fields indicated with red asterisk (*) are required.
Next >
Cancel

2. When the "Your Skype Personal Profile" window appears, enter the information in the appropriate text boxes. Click **Update**.



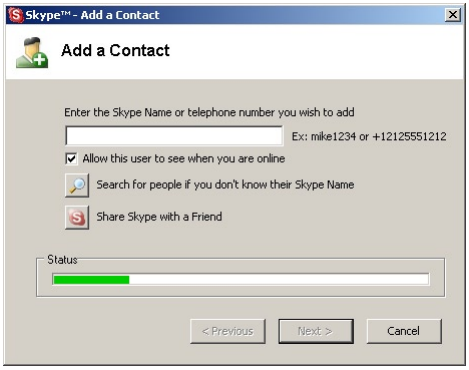
The Skype account is created. Go to the next section to add contacts to the account.

Adding Accounts

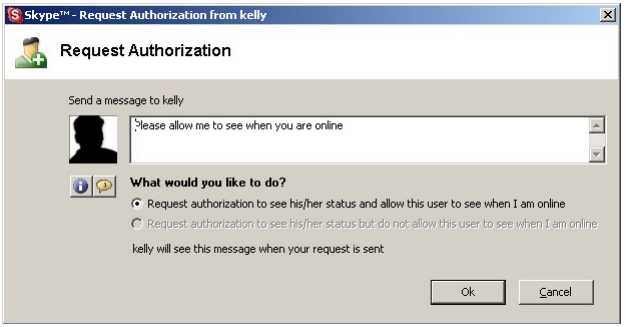
1. Go to the main Skype account window.

2. From the menu at the top of the window, select **Tools**, then **Add a Contact…**.

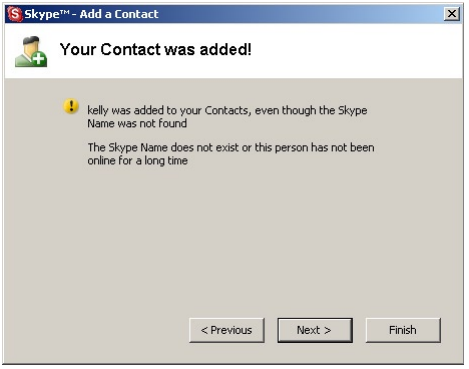
3. When the "Add a Contact" window appears, enter the name of another Skype user in the appropriate text box, then click **Next**.


Skype™ - Add a Contact
Add a Contact
Enter the Skype Name or telephone number you wish to add
Ex: mike1234 or +12125551212
Allow this user to see when you are online
Search for people if you don't know their Skype Name
Share Skype with a Friend
Status
< Previous
Next >
Cancel

4. A "Request Authorization" window appears. Make the appropriate selections, then click **OK**.


Skype™ - Request Authorization from kelly
Request Authorization
Send a message to kelly
Please allow me to see when you are online
What would you like to do?
Request authorization to see his/her status and allow this user to see when I am online
Request authorization to see his/her status but do not allow this user to see when I am online
kelly will see this message when your request is sent
Ok
Cancel

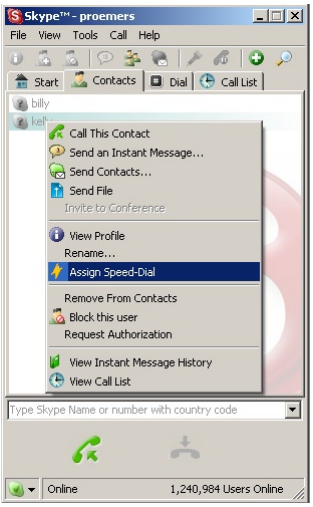
5. The contact is added. Click **Finish**.


Skype™ - Add a Contact
Your Contact was added!
kelly was added to your Contacts, even though the Skype Name was not found
The Skype Name does not exist or this person has not been online for a long time
< Previous
Next >
Finish

The contact has been added. To view the contact list, select the "Contact" tab from the main Skype window. To add assign a speed-dial number to an contact, go to the next section.

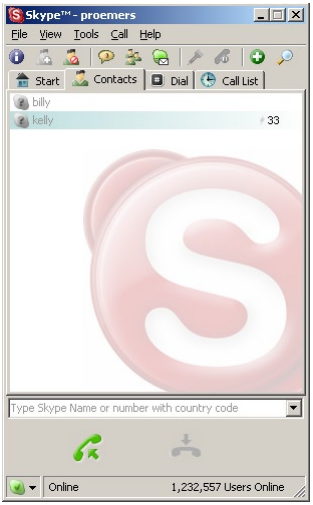
Assign a Speed-Dial Number

1. From the main Skype window, select the Contact tab, right-click on a contact name, and, in the menu that appears, select **Assign Speed-Dial**.



2. In the next window, enter a speed-dial number, then click **OK**.

3. The speed-dial number is assigned to the contact.



4. Repeat to assign a speed-dial number to other contacts.

After finishing with the installation configuration of Skype, go to the next chapter ("Connecting the Internet Phone Wizard Hardware") to continue setting up the Internet Phone Wizard.

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Connecting the Internet Phone Wizard Hardware

3

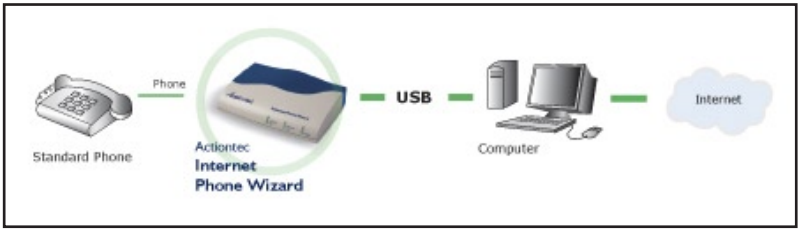
This chapter explains how to physically connect the Internet Phone Wizard to a computer, telephone, and phone line. There are two basic ways to connect the Internet Phone Wizard: Single Line or Dual Line.

Single Line Connection

When the Internet Phone Wizard is in Single Line mode, it can be used to make or receive Internet (computer-to-computer) phone calls using Skype only. It cannot make regular calls to normal (land-line or mobile) telephones while in Single Line mode.

To connect the Internet Phone Wizard in Single Line mode:

1. Get the Internet Phone Wizard from its package.
2. Get the USB cable from the package and insert the small, square end of the cable in the "USB" port on the rear panel of the Internet Phone Wizard.
3. Insert the other (flat and rectangular) end of the USB cable in a USB port on the front or back of a computer.
4. Get the phone cable from the telephone and insert one end in the "Phone" port on the rear panel of the Internet Phone Wizard.
5. Connect the other end of the phone cable to the telephone. The components should be connected similarly to the figure below:



Note: If the Internet Phone Wizard needs to be disconnected from the computer for any reason, it must be reconnected to the same USB port. Connecting the Internet Phone Wizard to a different USB port may cause problems.

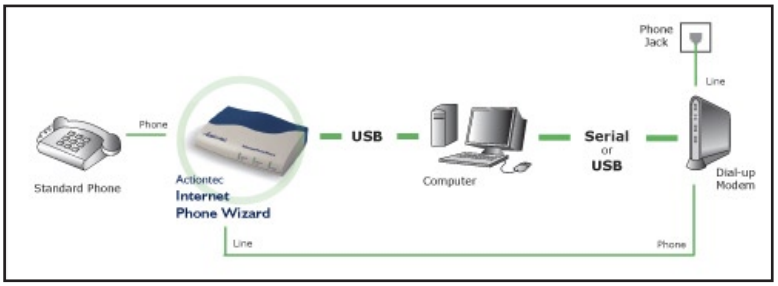
The Internet Phone Wizard is connected in Single Line mode. Next, go to chapter 4, "Installing the Internet Phone Wizard Software."

Single-Line Connection with Dial-Up Modem

If the computer is connected to the Internet via dial-up modem with no other phone line in the home, the Internet Phone Wizard can only be set up in Single Line mode.

To connect the Internet Phone Wizard in Single Line mode with a dial-up modem:

1. Get the Internet Phone Wizard from its package.
2. Get the USB cable from the package and insert the small, square end of the cable in the "USB" port on the rear panel of the Internet Phone Wizard.
3. Insert the other (flat and rectangular) end of the USB cable in a USB port on the front or back of a computer.
4. Get the phone cable from the telephone and insert one end in the "Phone" port on the rear panel of the Internet Phone Wizard.
5. Connect the other end of the phone cable to the telephone.
6. **Optional:** To make and receive normal calls while the computer is powered down, use the supplied phone cable and insert one end of the cable in the "Line" port on the rear panel of the Internet Phone Wizard.
7. **Optional:** Insert the other end of the phone cable in the "Phone" port of the dial-up modem. The components should be connected similarly to the figure below:



☞ ***Note:*** If the Internet Phone Wizard needs to be disconnected from the computer for any reason, it must be reconnected to the same USB port. Connecting the Internet Phone Wizard to a different USB port may cause problems.

The Internet Phone Wizard is connected in Single Line mode. Next, go to chapter 4, "Installing the Internet Phone Wizard Software."

Dual Line Connection

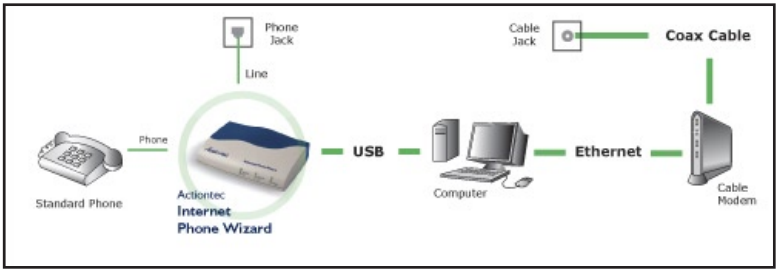
When the Internet Phone Wizard is set up in Dual Line mode, it can make and receive both Internet (computer-to-computer) calls and regular (computer-to-land-line-telephone or computer-to-mobile-telephone) calls.

This procedure assumes the computer is connected to a cable modem. If the computer is connected to the Internet via DSL modem, see "Dual Line Connection with DSL Modem" on page 18.

To connect the Internet Phone Wizard in Dual Line mode:

1. Get the Internet Phone Wizard from its package.
2. Get the USB cable from the package and insert the small, square end of the cable in the "USB" port on the rear panel of the Internet Phone Wizard.
3. Insert the other (flat and rectangular) end of the USB cable in a USB port on the front or back of a computer.
4. Get the phone cable from the telephone and insert one end in the "Phone" port on the rear panel of the Internet Phone Wizard.
5. Connect the other end of the phone cable to the telephone.
6. Using the supplied phone cable, insert one end of the cable in the "Line" port on the rear panel of the Internet Phone Wizard.

7. Insert the other end of the supplied phone cable in a standard phone line outlet. The components should be connected similarly to the figure below:



Note: If the Internet Phone Wizard needs to be disconnected from the computer for any reason, it must be reconnected to the same USB port. Connecting the Internet Phone Wizard to a different USB port may cause problems.

The Internet Phone Wizard is connected in Dual Line mode. Next, go to chapter 4, "Installing the Internet Phone Wizard Software."

Dual Line Connection with DSL Modem

Since DSL modems are connected via phone line (like the Internet Phone Wizard), there are two ways to connect the Internet Phone Wizard when a DSL modem is present: Connecting to a Phone Line Splitter, and Connecting to a DSL Filter. Select the configuration matching the current computer/DSL set up, and follow the instructions.

Connecting to a Phone Line Splitter

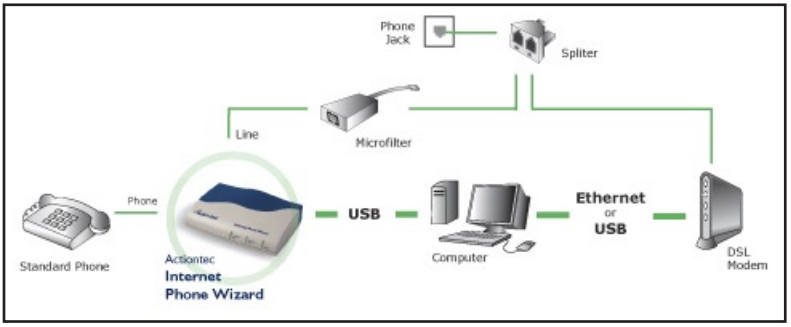
If the telephone is connected to the phone line via a phone line splitter, follow this procedure to connect the Internet Phone Wizard:

1. Get the Internet Phone Wizard from its package.
2. Get the USB cable from the package and insert the small, square end of the cable in the "USB" port on the rear panel of the Phone Wizard.
3. Insert the other (flat and rectangular) end of the USB cable in a USB port on the front or back of a computer.
4. Use the supplied phone cable and insert it in the "Line" port of the Internet Phone Wizard.

5. Insert the other end of the supplied phone cable in the microfilter.

6. Get the phone cable from the telephone and insert one end in the "Phone" port on the rear panel of the Internet Phone Wizard.

7. Connect the other end of the phone cable to the telephone. The components should be connected similarly to the figure below:



☞ ***Note:*** If the Internet Phone Wizard needs to be disconnected from the computer for any reason, it must be reconnected to the same USB port. Connecting the Internet Phone Wizard to a different USB port may cause problems.

The Internet Phone Wizard is connected in Dual Line mode. Next, go to chapter 4, "Installing the Internet Phone Wizard Software."

Connecting to a DSL Filter

If the telephone is connected to the phone line via a wall mount DSL filter, follow this procedure to connect the Internet Phone Wizard:

1. Get the Internet Phone Wizard from its package.

2. Get the USB cable from the package and insert the small, square end of the cable in the "USB" port on the rear panel of the Internet Phone Wizard.

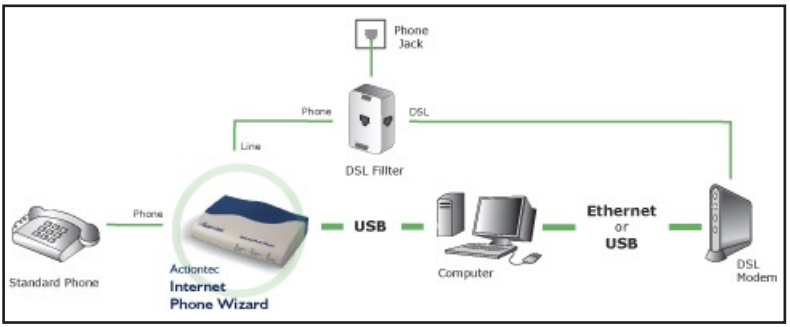
3. Insert the other (flat and rectangular) end of the USB cable in a USB port on the front or back of a computer.

4. Use the supplied phone cable from the telephone and insert it in the "Line" port of the Internet Phone Wizard.

5. Insert the other end of the supplied phone cable in the "Phone" port of the DSL filter.

6. Get the phone cable from the telephone and insert one end in the "Phone" port on the rear panel of the Internet Phone Wizard.

7. Connect the other end of the phone cable to the telephone. The components should be connected similarly to the figure below:



Note: If the Internet Phone Wizard needs to be disconnected from the computer for any reason, it must be reconnected to the same USB port. Connecting the Internet Phone Wizard to a different USB port may cause problems.

The Internet Phone Wizard is connected in Dual Line mode. Next, go to chapter 4, "Installing the Internet Phone Wizard Software."

Installing the Internet Phone Wizard Software

4

After installing the Skype™ software (see chapter 2) and connecting the Internet Phone Wizard to a computer and phone outlet (see chapter 3), the Internet Phone Wizard software must be installed on the computer.

☞ ***Note:*** This procedure is performed using Windows XP. If using Windows 2000 or Windows XP (Service Pack 2), see the notes following certain steps for any additional instructions.

To install the Internet Phone Wizard software:

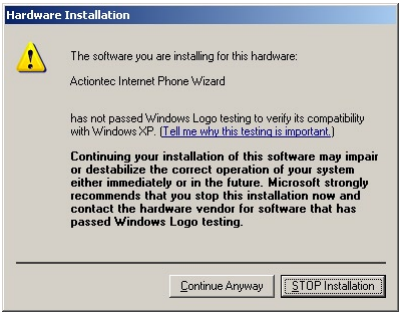
1. After connecting the Internet Phone Wizard, a "Found New Hardware" window appears. This may take up to 15 seconds.

2. Insert the Installation CD in the CD-ROM drive of the computer, then, from the "Found New Hardware Wizard" window, click in the circle next to "Install the software automatically (Recommended)." Click **Next**.

☞ ***Note:*** If the computer is running **Windows 2000**, when the Found New Hardware Wizard window appears, click **Next**. In the next window, click in the circle next to "Search for a suitable driver for my device," then, in the next window, make sure the "CD-ROM" check box is active. If running **Windows XP with Service Pack 2** installed, when the Found New Hardware Wizard window appears, click in the circle next to "No, not this time."

Found New Hardware Wizard
Welcome to the Found New Hardware Wizard
This wizard helps you install software for:
Internet Phone Wizard
If your hardware came with an installation CD or floppy disk, insert it now.
What do you want the wizard to do?
Install the software automatically (Recommended)
Install from a list or specific location (Advanced)
Click Next to continue.
< Back
Next >
Cancel

3. In the next window, click **Continue Anyway**.


Hardware Installation
The software you are installing for this hardware:
Actiontec Internet Phone Wizard
has not passed Windows Logo testing to verify its compatibility with Windows XP. (Tell me why this testing is important.)
Continuing your installation of this software may impair or destabilize the correct operation of your system either immediately or in the future. Microsoft strongly recommends that you stop this installation now and contact the hardware vendor for software that has passed Windows Logo testing.
Continue Anyway
STOP Installation

The Internet Phone Wizard has been fully tested to work with Windows XP and 2000 and will not harm or hinder the performance of the computer.

4. When the next window appears, click **Finish**.

Found New Hardware Wizard
Completing the Found New Hardware Wizard
The wizard has finished installing the software for:
Actiontec Internet Phone Wizard
Click Finish to close the wizard.
< Back
Finish
Cancel

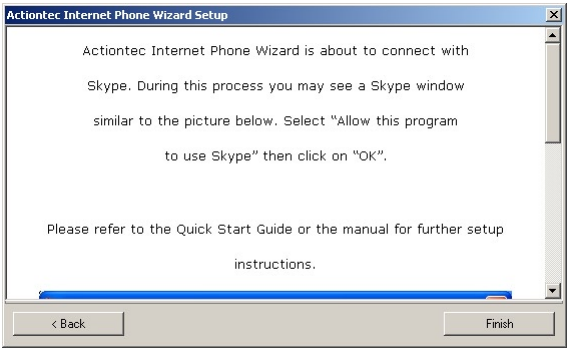
5. A "Congratulations" window appears. Click **Next**.

Actiontec Internet Phone Wizard Setup
Congratulations
You have successfully installed the
Actiontec Internet Phone Wizard.
Please click the button labeled 'NEXT>' to continue.
< Back
Next >

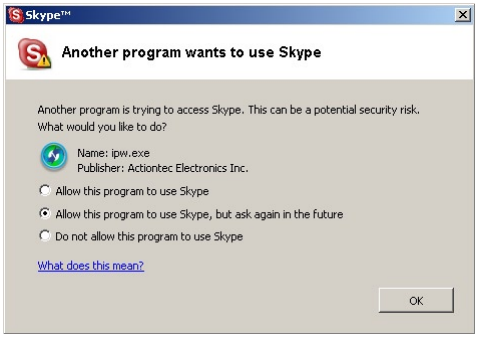
6. Another window appears. Enter an email address in order to be contacted about future online updates. Click **Next**.

Actiontec Internet Phone Wizard Setup
Please enter your email address below. Registering
your current email address with Actiontec will help
us inform you about free updates to Internet Phone
Wizard as well as other product enhancements that
enrich your Internet Phone Wizard experience.
E-mail address :
< Back
Next >

7. A window with information about using Skype with the Internet Phone Wizard appears. Read the onscreen information, then click **Finish**.


Actiontec Internet Phone Wizard Setup
Actiontec Internet Phone Wizard is about to connect with
Skype. During this process you may see a Skype window
similar to the picture below. Select "Allow this program
to use Skype" then click on "OK".
Please refer to the Quick Start Guide or the manual for further setup
instructions.
< Back
Finish

8. When Skype launches, a window appears. Click in the circle next to "Allow this program to use Skype," then click **OK**.


Skype™
Another program wants to use Skype
Another program is trying to access Skype. This can be a potential security risk.
What would you like to do?
Name: ipw.exe
Publisher: Actiontec Electronics Inc.
Allow this program to use Skype
Allow this program to use Skype, but ask again in the future
Do not allow this program to use Skype
What does this mean?
OK

The Internet Phone Wizard software is installed, and Skype is running. To learn how to use the Internet Phone Wizard with Skype to place a regular or Internet call, see chapter 5, "Using the Internet Phone Wizard."

Using the Internet Phone Wizard

5

This chapter explains how to make a call using the Internet Phone Wizard, including calling an Internet telephone, calling traditional telephones, and answering a call.

Before Making a Call

Before making a call with the Internet Phone Wizard, make sure of the following:

- The computer meets or exceeds the minimum system requirements
- The computer is connected to the Internet
- A Skype™ account has been created and contacts have been added to it
- The Internet Phone Wizard is connected to the computer via USB
- A telephone is connected to the Internet Phone Wizard via phone cable
- If using Dual Line mode, a phone line is connected to the Internet Phone Wizard's "Line" port
- The Internet Phone Wizard drivers and software are installed and running on the computer
- The Internet Phone Wizard icon in the system tray of the computer's desktop (next to the clock) is "Ready":

Internet Phone Wizard Icons	
Ready	
Not Connected	
Active or In Conversation	

Calling an Internet Telephone

To make an Internet phone call using the Internet Phone Wizard:

1. Pick up the telephone receiver. A long dial tone (about 1 second) is heard, and the Internet Call light on the Internet Phone Wizard flashes.

   ☞ ***Note:*** If the Internet Phone Wizard is set up to make both Internet and regular calls (Dual-Line mode), press the "#" key on the telephone keypad twice to hear the Internet dial tone. The Internet dial tone is a single long tone.

2. Dial the speed-dial number of the party being called.

3. Wait for the party to pick up the telephone.

   ☞ ***Note:*** The Internet Phone Wizard's Regular Call light illuminates when the receiver is picked up. After pressing the "#" key twice, the Internet Call light illuminates and the Regular Call light turns off.

Calling a Traditional Telephone

There are two ways to call a traditional (land-line or mobile) telephone with the Internet Phone Wizard: make a regular call using Regular Call mode (this is exactly like making a normal phone call from a traditional telephone, and all the usual costs apply), or call using the Internet Call mode with a SkypeOut service subscription.

Using Regular Call Mode

1. Pick up the telephone receiver and dial the telephone number.

Using Internet Call Mode and SkypeOut

Before making this type of call, make sure your SkypeOut service subscription is active.

1. Pick up the telephone receiver and press the "#" key twice. The Internet Call light illuminates. Listen for the dial tone.

2. Dial the telephone number (number format: 00 + Country Code + Area Code + phone number).

Receiving a Call

1. The telephone connected to the Internet Phone Wizard rings.
2. The Internet Phone Wizard's Regular Call or Internet Call light flashes, depending on what kind of incoming call is being received.
3. Skype activates, and the Skype window appears.
4. Pick up the receiver and conduct a conversation.

The Skype window has a timer that displays the duration of the call.

Ending a Call

To end a call, put the receiver back onto the telephone.

Switching Between Regular Call and Internet Call Modes

If the Internet Phone Wizard is connected in Dual Line mode, press "#" key twice to switch between the Regular Call and Internet Call modes.

Call Waiting Alert

The Internet Phone Wizard's call waiting feature works only in the Dual-Line mode. If a regular call comes in while an Internet call is active, a short beep is heard on the telephone. Press the "#" key twice to answer the regular call. To go back to the Internet call, press the "#" key twice again. The call waiting features also applies if an regular call is active and an Internet call is received.

Ringback Alert

If the phone is hung up while a previous call is on hold, the Internet Phone Wizard rings back to alert the user that a call is still on hold. To continue the call on hold, pick up the receiver.

Quick Reference Table

Internet Phone Wizard Quick Reference	
Action:	**Steps:**
Calling your Speed-Dial contact	1. Pick up the handset. 2. Make sure you are in Internet Call mode (indicated by the lights on the Internet Phone Wizard.) If not, press the # key twice to switch to Internet Call mode. 3. Wait for the Internet Phone Wizard dial tone or greeting. 4. Dial your contact's assigned speed-dial number.
Calling a Skype user who does not have a speed-dial number assigned.	1. On the Skype interface: Go to your contact list. 2. Highlight the username of the contact you wish to call. 3. Double-click on the contact's name. 4. Pick up the phone handset and wait for your contact to pick up your call.
Calling any phone in the world with SkypeOut **Note**: You must purchase SkypeOut credit before calling a traditional or cellular phone from the Internet Phone Wizard. Please go to: www.skype.com for more information on SkypeOut.	1. Pick up the handset 2. Make sure you are in Internet Call mode (indicated by the lights on the Internet Phone Wizard.) If not, press the # key twice to switch to Internet Call mode. 3. Wait for the Internet Phone Wizard dial tone or greeting. Dial the phone number of the person you wish to call. There are two formats you may use: Format 1: 00 + Country Code + Local Phone or Cell Phone Number Format 2: 011 + Country Code + Local Phone or Cell Phone Number For example: Dial 00-1-XXX-XXX-XXXX for a call to any number in the United States.
Ending a phone call for regular or Internet calls	When you wish to end a call, simply hang up the phone.
Receiving an incoming call from regular or Internet call	1. The phone will ring. The Internet Call or Regular Call lights on the Internet Phone Wizard will also blink accordingly. 2. Pick up the handset and begin talking. The Internet Phone Wizard will automatically select the right phone mode to be in.
Making a regular phone call	1. Pick up the phone and wait for the normal dial tone. 2. Dial as you normally would.
On-Hold Dialing	While you are talking on one line, press the # key twice to initiate a new phone call and put the current one on hold.
Call Waiting	1. When you are talking on one line and another party calls from the other phone mode, you will hear a call waiting tone. 2. Press the # key twice to pick up the new call while putting the current one on hold. 3. Press # key twice again to switch back and forth between the two calls.
Ringback Alert	1. When you hang up the phone but have a previous call on hold, the Internet Phone Wizard will ring back to remind you that the other party is still on hold. 2. You may pick up the phone and resume your conversation with that party.

Troubleshooting 6

If you have any troubleshooting issues or wish to see a frequently asked questions list, go to

www.internetphonewizard.com/support

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Specifications

a

Model Number

UP101 (Internet Phone Wizard)

PC Interface

One USB port

Telephone Interface

Two RJ-11 ports (Phone, Line)

LED indicators

Regular Call, Internet Call, Ready

Audio Support

Microsoft WAV, ACM, and Mixer APIs

Dimensions (LxWxH)

11.5 x 8.5 x 2.5 cm (4.5 x 3.3 x 1 in.)

Weight

125 g (4.4 oz.)

Operating temperature

0° - 55° C (32° - 131° F)

Relative Humidity

> 80 % (non-condensing)

Warranty

1 year

Note: Specifications are subject to change without notice.

Notices

Regulatory Compliance Notices

Class B Equipment

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by implementing one or more of the following measures:

- Reorient or relocate the receiving antenna;
- Increase the separation between the equipment and receiver;
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected;
- Consult the dealer or an experienced radio or television technician for help.

Modifications

The FCC requires the user to be notified that any changes or modifications made to this device that are not expressly approved by Actiontec Electronics, Inc., may void the user's authority to operate the equipment.

Declaration of conformity for products marked with the FCC logo – United States only.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference
2. This device must accept any interference received, including interference that may cause unwanted operation

☞ ***Note***: To comply with FCC RF exposure compliance requirements, the antenna used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

For questions regarding your product or the FCC declaration, contact:

Actiontec Electronics, Inc.
760 North Mary Ave.
Sunnyvale, CA 94086
United States
Tel: (408) 752-7700
Fax: (408) 541-9005

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Return the product to:
(In the United States)
Actiontec Electronics, Inc.
760 North Mary Avenue
Sunnyvale, CA 94085

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